



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
Title: Self-Managing Software Agents With Introspection
Serial No.: 09/542,274 Filed: April 4, 2000
Examiner: Hoang Vu A. Nguyen Group Art Unit: 2122
Docket No.: MTV0015US

Austin, Texas
April 5, 2004

COMMISSIONER FOR PATENTS
P. O. Box 1450
Alexandria, VA 22313-1450

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APR 19 2004

Technology Center 2100

Dear Sir:

Applicants respectfully petition for a one-month extension of time within which to respond to the December 3, 2003, outstanding Office Action, such extension allowing the undersigned until April 5, 2004 (April 3, 2004 being a Saturday) to respond.

Please charge the amount of \$110.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on April 5, 2004.


Attorney for Applicants


4/5/04
Date of Signature

Respectfully submitted,



D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026
512-439-5086
512-439-5099 (fax)

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Docket No.: MTV0015US

April 5, 2004

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Re: Applicants: James J. Crow; Dennis L. Parker
Assignee: Motive, Inc.
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Dear Sir:

Transmitted herewith are the following documents in the above-identified application:

- (1) Return Receipt Postcard;
- (2) This Transmittal Letter (1 page) (in duplicate);
- (3) Response To Non-Final Office Action (9 pages); and
- (4) Petition For Extension Of Time (1 page).



The fee has been calculated as shown below:

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CLAIMS AS AMENDED

				Highest No.	Previously Paid For	Present Extra	Rate	Additional Fee
Claims Remaining <u>After Amendment</u>								
Total Claims	23	Minus	23	=		x \$ 18.00	\$	<u>0.00</u>
Independent Claims	3	Minus	3	=		x \$ 86.00	\$	<u>0.00</u>
<input checked="" type="checkbox"/> Fee for Request for Extension of Time							\$	<u>110.00</u>
<u>Total additional fee for this Amendment:</u>							\$	<u>0.00</u>
<input checked="" type="checkbox"/> Conditional Petition for Extension of Time: If an extension of time is required for timely filing of the enclosed document(s) after all papers filed with this transmittal have been considered, an extension of time is hereby requested.								
<input checked="" type="checkbox"/> Please charge our Deposit Account No. 502306 in the amount of							\$	<u>110.00</u>
<input checked="" type="checkbox"/> Also, charge any additional fees required and credit any overpayment to our Deposit Account No. 502306.								
							Total:	\$ <u>110.00</u>

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[Handwritten signature]
Attorney for Applicants

4/5/04
Date of Signature

Respectfully submitted,

[Handwritten signature]
D'Ann Naylor Rifai
Attorney for Applicants
Reg. No. 47,026